

Complaints Form



Your name (please print):

Your address:

Daytime telephone number:

Email address (if available):

What is your complaint:

.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....
.....

How would you like us to put things right:

.....
.....
.....
.....
.....
.....
.....
.....

Signature: **Date:**

You can pop this form into one of the complaints boxes located in our sheltered schemes, or you can hand it to your housing officer. Alternatively, you can post it, or email it to our Head Office:
HCHA, Ground floor, Ewart House, 9 Richards Close, Harrow, Middlesex HA1 2BE.
email: info@hcha.org.uk www.hcha.org.uk Tel: 020 8424 2776

Thank you for taking the trouble to raise the matter with us. A member of staff will let you know what we are doing about your complaint within five working days.